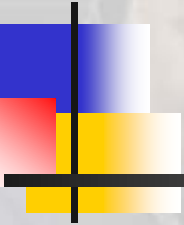


No Person Left Behind



"Be Part of the solution,
Not Part of the problem!"

OPERATED BY
GOLD LINE, INC. TUXEDO, MD
USDOT 120818 WMATC 14



Disaster Issues for the Carless and
Vulnerable Populations, and how to
include Persons with Disabilities and
seniors in the planning process as
part of the solution.

National Evacuation Conference
February 3-5, 2010
Linda Carter



Program History

- This program was created by Linda Carter, current Executive Director and Founder
- The original concept was created in 1995 and updated to the current program after Hurricane Charlie in 2004 that hit Southwest Florida.
- This program was created for Persons with Disabilities
- This program is run by Persons with Disabilities
- This program is for Persons with Disabilities



4 Overall Goals

- The mission of this initiative is to ensure that all persons with disabilities are accounted for and have an emergency action plan in place in the event of a hurricane or disaster.
- 100% accountability of all persons with disabilities
- Identify basic needs for these individuals
- Educate Persons with Disabilities and families on disaster preparedness
- Empower Persons with Disabilities to take control of their disaster planning



Organizational Status

Non-Profit Status – 501 (3) C status

Effective Date of Exemption May 2, 2007

Public Charity Status - 170 (b) (1) (A) (vi)

Contribution Deductibility - Yes



Motto



“Persons with Disabilities
helping Persons with Disabilities”



Performance Objectives:

- Identify persons with disabilities residing in Regions
 - Use all agencies, both private and public to gather information on group to be served
- Voluntary registration and emergency action plan for each individual person with a disability
- Nation/State-wide database established by input from each region with all pertinent information about the regional residents with disabilities.
- Establish access points for disbursement of information in event of a disaster with that region and state.



List of Issues/Barriers

- Hearing Impaired
- Visually Impaired
- Mobility Impaired
- Senior citizens
- Those needing assistance with hidden disabilities
- Alternate Formats
- Language Barriers
- Transportation Barriers



Issues / Barriers

- Hearing Impaired
 - Sign Language Interrupter or pen and paper
- Visually Impaired
 - Lack of assistance, information, and instructions when needed
- Mobility Impaired
 - Unable to use due to lack of power for there devices and loss of ability to be independent



Issues / Barriers

- Senior Citizens
 - Lack of being treated with respect or ignored
- Alternate Formats
 - Lack of material in Large Print, Braille, CD
- Language Barriers
 - Lack of staff able to translate

Transportation Barriers

- Most public transportation can only transport only 2 power chairs/scooters at a time.



2



5



2

Transportation Question?

How many vehicles will you need to transport 50 people with either a electric power wheel chair and / or a scooter outside of a disaster area to a safe location?



50 People \div 2 per vehicle or bus = 25

50 People \div 5 per vehicle or bus = 10



Solution

- Provide **Accountability**
- **Identify Needs** of those being evacuated
- Provide **Education**
- Promote that **each** and **everyone** is responsible to have a **disaster kit** and an **evacuation plan** and try it out at least 2 times per year.



Help is Here - Accountability

A Texas based software development company has developed a product to aid the “No Person Left Behind” program in reaching all of the goals & objectives



IRIS Delivers The Solution

- 100,000 alerts per minute to multiple devices
- Multiple Language Translation
- Emergency Assistance Request Feature
- Receipt Verification for accountability
- Conference Call Feature
- No Hardware or Software Required
- 24/7/365 Call Center Support

No Person Left Behind Registry

Ability for municipalities, counties, state governments, and emergency shelters to retrieve data reports from the No Person Left Behind Database to account for those in need



IRIS The Total Solution

- Some municipalities have pieces of the solution. IRIS is the total solution in one. No Person Left Behind Registry combined with a mass notification system all in one.

Redundant Network



February 3-5, 2010

National Evacuation Conference

Attempt Every Possible Way



Sending Alerts

- 1. Login to IRIS™**
- 2. Select Alert Degree/Color – Red, Yellow, etc...**
- 3. Select Alert Category – News, Weather, etc...**
- 4. Select Group(s) to receive alert**
- 5. Select Alert Method (Voice, Text-to-Speech, or Instant Message)**
- 6. Type Subject**
- 7. Type Message or Select Pre-Defined Message**
- 8. Send Alert**

- Step 1.
Select Message Type
- Step 2.
Compose Message
- Step 3.
Select Group(s)
- Step 4.
Confirm Recipients
- Step 5.
Broadcast



TEXT TO SPEECH ALERT

This alert type allows you to create a text message that will be read aloud to the recipient.

[CLICK HERE](#) >>>



VOICE RECORDING ALERT

This alert type allows you to create a voice recording that will be played to the recipient.






[CLICK HERE](#) >>>



PRE-DEFINED ALERT

This alert type allows you to create a pre-defined alert that will be sent to the recipient.

[CLICK HERE](#) >>>

				
SEVERE	HIGH	ELEVATED	GUARDED	LOW
Phone 1 Phone 2 Phone 3 E-mail Pager	Phone 2 Phone 3 E-mail Pager	Phone 3 E-mail Pager	E-mail Pager	E-mail Pager

General Information

- Use TTY
- Service Animal
- Functional Limitations

Type of Disability

All Types
 AGE
 alztimers
 Arthritis of spine and hips
 Asthma-Copd
 Autism
 Born with out arms, Heart
 Congestive

ALL Gender
 0 Age Minimum
 110 Age Maximum

This reporting systems gives you unlimited / ~ reports with data in real time to any computer device that is able to get excel spread sheets.

Transport

- Wheelchair
- Powerchair
- Power Scooter
- Need During Emergency
- Need Emergency Transportation Before
- Need Emergency Transportation After

Vehicle Type

Dodge Cara
 Dodge Van
 E250 Ford Van
 Ford 350 a
 Honda CRV
 Hundai
 Husband dr
 Hyundai Santa Fe SUV 2004

Housing

- Condo
- Apartment
- Single House
- Duplex House
- Mobile Home
- Manufactured Home
- Other Housing Type
- Live With Family
- Live Alone
- Need Help Setting Up Shutters

County

All Counties
 Charlotte
 Collier
 Lee

Utilities

- Sewer System
- City Water
- Have Generator

Registered

- Registered With County
- County Registered

All Counties
 Collier
 Lee
 none

DISASTER RESPONSE NETWORK

Gulf Coast Region

- Blackouts
- Chemical Emergencies
- Drought
- Earthquakes
- Fires
- Floods
- Heat Waves
- Hurricanes
- Landslides
- Terrorism
- Thunderstorms
- Tornadoes
- Tsunamis
- Volcanoes
- Wild Fires
- Water Damage
- Other Emergencies

2010 Atlantic Tropical Cyclone Name

Alex	Hermine	Otto
Bonnie	Igor	Paula
Colin	Julia	Richard
Danielle	Karl	Shary
Earl	Lisa	Tomas
Fiona	Matthew	Virginie
Gaston	Nicole	Walter

Lee County Storm Surge Zone



Planning

Do you Have a Plan ?

- Create a Family Disaster Plan

A family disaster plan can help you keep your family safe during a hurricane or disaster.

- First, know if you live in an evacuation area.
- Next, know if your home is vulnerable to storm surge, flooding, and wind.

Your plan is base on this knowledge.

- If you live in a mobile home or on a boat you must always evacuate.



Evacuation 4 Planning Options

- **Option A:** Stay at home
If your home can withstand the expected winds and your away from the coast.
- **Option B:** Stay with a relative, friend or hotel outside the evacuation area
Make arrangements in advance.
- **Option C:** Relocate out of the area
Plan your route ahead of time, w/alt routes.
- **Option D:** Go to a public shelter
This is a place of last resort if you have no other place to go. Do not wait to last minute to learn the route to the shelter.



3-6 Months before Hurricane Season

- January – March

- Check Home

- Inspect roof and check roof anchors
- Check storm shutters
- Check brace on garage door
- Considering creating a safe room
- Make sure your house numbers can be read easily from the road

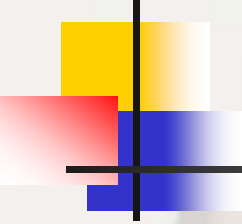
- Create Disaster plan & Evacuation kit

- Inventory Household contents and review insurance



3-6 Months before Hurricane Season

- Special Considerations
 - Update pet/service animal vaccinations and keep certificates in your Hurricane kit
 - Plan for any special medical needs you may have
 - Make plans for boats and/or RVs
- Special Needs Program – county run
 - Contact your local EOC to see if you meet their qualifications for the program.



June 1st or before Hurricane Season

- Review your plan
- Familiarize yourself with evacuation routes
- Keep medications are up-to-date
- Have car charger for cell phone
- Post Emergency numbers by all phones
- Label utility shut offs (have tools ready to use if need, show family members how to turn them off)

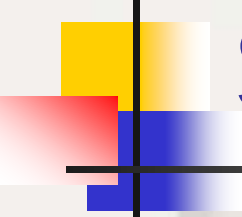
Think Outside the BOX !

- Use what you have in your house
 - Suitcase with wheels
 - use as your disaster kit when not traveling
 - Tupperware
 - Use to store medicines and other items in
 - Can be a drinking cup, mix food in & other use's
 - Zip lock Bags
 - Use to store clothing in, and anything you don't want to get wet
 - Light weight food
 - Food that does not need the use of a can opener and easy to dispose of.



Disaster Kit Checklist

- NOAA Weather Radio
- Landline phone – analog
- Tarps, duct tape, work gloves
- Blankets or sleeping bags and pillows
- Personal hygiene items
- Medications
- Sanitary supplies
- Important Papers and keepsakes/photos
- Pet/Service animal food, water and clean-up supplies
- Extra batteries for all your emergency devices



Food, Water, and Food Prep Supplies for 3 – 7 Days

- Water – at least 1 gallon per day per person
- Water – pets/Service animal at least 1 gallon per day per animal
- Juice, or other drinks as needed
- Canned or other NON-perishable food
- 2 coolers – 1 for food & 1 to get ice in
- Paper plates and cups
- Zip lock bags or water proof containers
- Wet wipes & hand sanitizer
- Manual Can Opener
- Sterno or small gas stove or grill
- Pots, pans and cooking utensils



Generator Safety

- DO NOT connect your generator to your homes wiring – use a transfer switch
- DO NOT overload the generator
- Never use generator indoors or in an attached garage – keep at least 10 feet from structure
- Use Proper power cords
- Properly ground your generator
- DO NOT refuel while running
- Turn off all equipment powered by generator before shutting or turning it off
- Avoid getting burned
- Keep children away
- Keep your generator secured



Persons with Disabilities

- Service animals - papers, shots up to date
- Mobility impaired – manual wheel chair, extra batteries for power chairs or scooter, portable 4-5 foot ramp
- Visually impaired – items marked for easy identification and you have a plan in place for your needs
- Hearing impaired – you have paper and pencil for communication needs
- Someone to assist you during the disaster as needed
- Medications stored in a water proof container
- Other devices or items for you use
- Let someone know where your at, so that they can check on you to see that your **OK after the disaster**



Lee County

- Lee County Recreation Centers have been opened during hurricanes and disasters for the following:
 - Power Chair Recharge
 - Respite Centers for families



Lee County Red Cross

- Lee County Red Cross Shelters have become more friendly to the disabled and sensitive to the needs of persons with disabilities.
 - Training of staff in the needs of the disabled and their families.
 - Planning for family restrooms



Registration Disclosure

- By Voluntarily submitting this form: I grant permission to medical providers and transportation and others, to provide care and to disclose any information necessary to respond to my needs. I hereby grant permission for the release of this information to the emergency response agencies and also pre-authorize these agencies to enter my residence for the purpose of emergency search and rescue.



Partnerships

- **Lee County Recreation Centers**
 - Power Chair Recharge
 - Respite Centers for families
- **Lee County Red Cross** - Shelters have become more disabled friendly and sensitive to the needs of persons with disabilities.
 - Train & educate staff in the needs of the disabled and their families.
 - Planning for family restrooms
- **Kiwanis Clubs of Lee County**
 - Install and remove shutters for persons with disabilities



Partnerships

- **Federal Emergency Management Agency Publications Center**
 - Free FEMA publications in all formats
- **Family Care Council of Southwest Florida**
- **Florida Division of Blind Services**
 - Distribution of FEMA Publications in Braille to Floridians that are visually impaired

An aerial photograph of a hurricane, showing a clear eye in the center surrounded by dense, swirling white and grey clouds over a dark blue ocean. The image is slightly blurred, giving it a sense of motion and scale.

2004-2007 Hurricane & Disaster Photo Presentation

"No Person Left Behind"



February 3-5, 2010

National Evacuation Conference

MJ/Schnitt 2004 40



February 3-5, 2010

National Evacuation Conference

MJ/Schnitt 2014



September 3-5, 2010

National Evacuation Conference

What is wrong with this Picture?



January 3-5, 2010

National Evacuation Conference





National Evacuation Conference



3-5, 2010

National Evacuation Conference





2010

National Evacuation Conference







WE LOVE YOU JESUS
THE CRAFTS FAMILY OK
NEED GAS ICE WATER +
JUNE CAIL

3-5, 2010

National Evacuation Conference



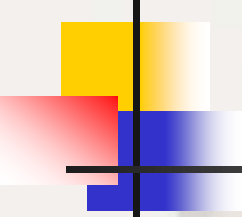
2010

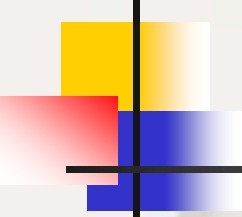
National Evacuation Conference

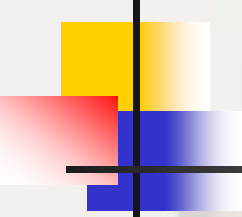
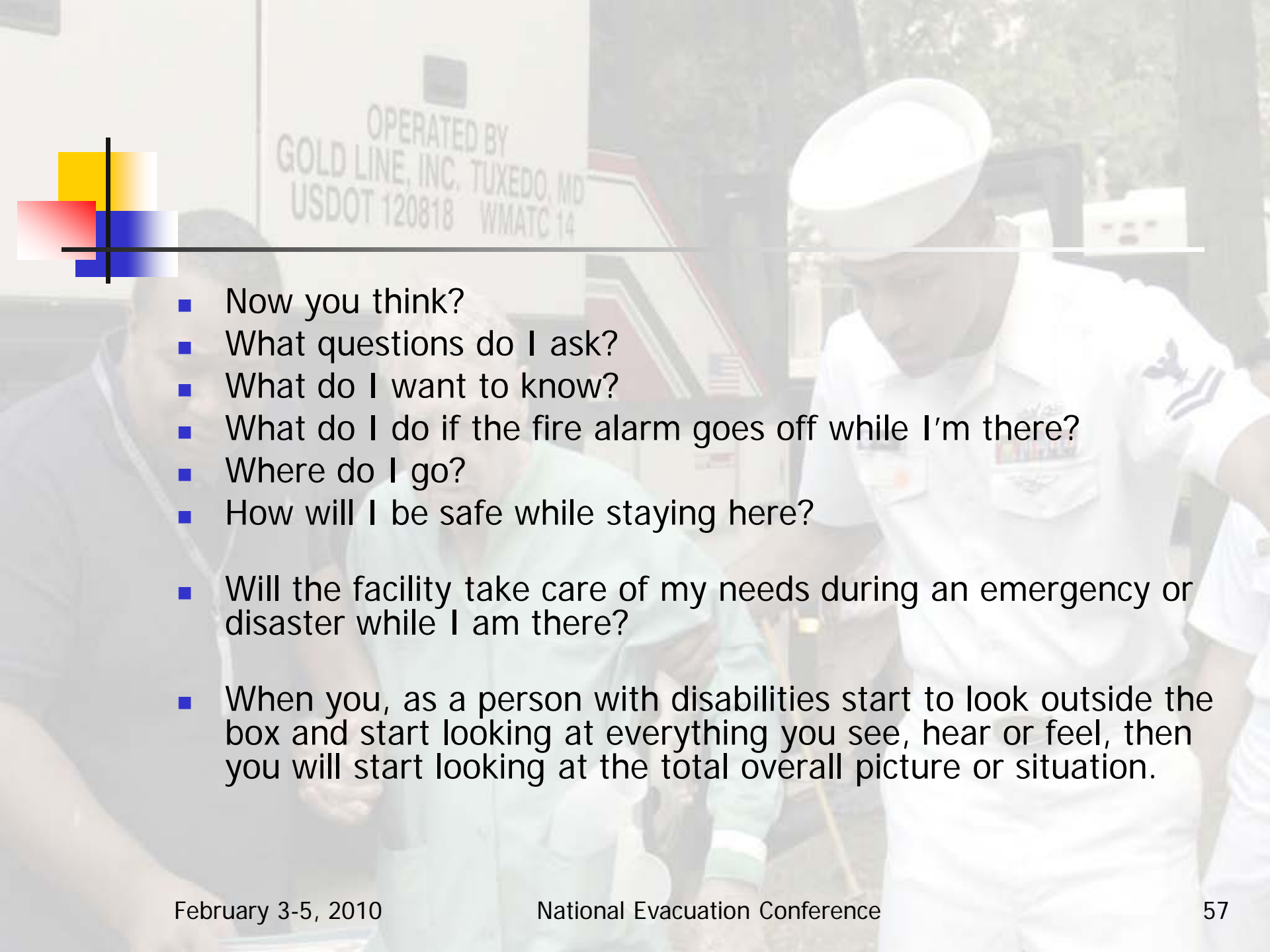


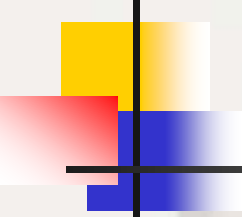
Safe Travel

- It makes no difference what disability you have, but it is you that is the most important person when traveling. You have the same right as the next person to travel independently as the next person, to stay at hotels, motels and other facilities and feel safe just like the other guest.

- 
- When traveling most of us just assume that we will be safe and that where we stay or who we travel with will take care of our needs. Yes that is true in a perfect world. But we do not live in a perfect world, we have to think outside the bubble and think that we have to know how to survive if we are in the middle of an emergency or disaster while traveling and then all of a sudden you think? “What am I to do?”

- 
- In-order to learn how to be safe in an emergency or during a disaster while you're staying in or visiting a facility you need to look at or have the facility explained to you upon your arrival.
 - If you have or any of your family has a disability and you are with them and even though the disability may not be visible or even if you have a visual disability you need to start thinking proactive and start asking questions upon your arrival or check in if your going to there all day or over night.

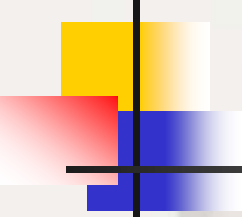
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- 
- Now you think?
 - What questions do I ask?
 - What do I want to know?
 - What do I do if the fire alarm goes off while I'm there?
 - Where do I go?
 - How will I be safe while staying here?
 - Will the facility take care of my needs during an emergency or disaster while I am there?
 - When you, as a person with disabilities start to look outside the box and start looking at everything you see, hear or feel, then you will start looking at the total overall picture or situation.

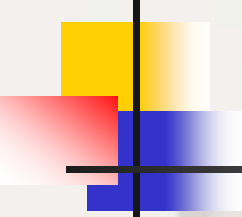
- 
- When people with disabilities don't learn or fail to learn how to survive on their own during an emergency or during a disaster until help arrives, the chances of their survival drops down dramatically.



Guest or Attendee

- Ask for a copy of the Facility Emergency and Fire Evacuation Plan for your review of the facility hosting the event
- Identify yourself to the facility as being a person with disabilities and needing assistance (i.e. visually impaired, blind, hearing impaired, deaf, mobility impaired, or that you have a service animal or any other disabilities that requires assistance.
- Ask the facility to show you the emergency exits and explain to you how you can to safely evacuate the facility in case of an emergency during your stay.
- If hearing impaired or deaf ask that the Guest Room ADA Kit be installed in your room, and you have instructions on how to contact others with the use of the TTY while in the facility.

- 
- Ask where facility safe areas are located that you can go to in event of an emergency and you can not use the elevator and you need assistance getting down from the upper floors of the facility to the ground for safety.
 - Ask, if your mobility impaired (i.e. using a wheelchair, power chair, or scooter) how you are going to get down from the upper floors during an emergency if the elevators are locked down in fire mode.
 - Ask if your hearing impaired or deaf that someone come to your door to check on you to make sure that you are safely evacuated from the facility during an emergency

- 
- Ask if you have a minor that is staying with you that has a disability, how you are to evacuate and let the facility know that you may need assistance if the person is in a wheelchair, power chair, or scooter
 - When checking in to a facility and you are staying over night, please have an emergency bag ready to take with you in case there is an emergency and you can not get back to your room for some period of time. Your ID – personal, Your faculty ID, Medicines, Change of clothing
 - Any other question that you may think of ?



Summary

- Safety Awareness is a 24H/7DW/365DY
- You have the right to be safe.
- You need to know ways to keep you safe in your day to day activities and travels
- Don't be afraid to say "I need Help"
- Don't be afraid to ask "**questions**"



Summary

- 100% accountability of all persons with disabilities
- Identify basic needs for these individuals
- Educate Persons with Disabilities and families on disaster preparedness
- Empower Persons with Disabilities to take control of their disaster planning



Registration Disclosure

- By Voluntarily submitting this form: I grant permission to medical providers and transportation and others, to provide care and to disclose any information necessary to respond to my needs. I hereby grant permission for the release of this information to the emergency response agencies and also pre-authorize these agencies to enter my residence for the purpose of emergency search and rescue.

FEMA Publication Account Setup

- To set up a FEMA Account at the FEMA Publications Center, you will need to do the following:
 - Call (800) 480-2520 opt 3
 - Ask for Mary
 - State your setting your organization or agency under “No Person Left Behind” program.
 - Request all available publications in Braille, tape, alternate language for all Hurricane and Disaster Information that they have available.



FEMA Publications

- You can order FEMA publications every 2 weeks.
- If you get a limited number of tapes you will have to have them reproduced.
- Remember to keep a master copy of all publications you receive.
- Remember to order alternate formats
 - Braille
 - Tape
 - Alternate language
 - Large print if they have them



Partnerships Work

- **Lee County Recreation Centers**
- **Lee County Red Cross**
- **Kiwanis Clubs of Lee County**
- **Federal Emergency Management Agency Publications Center**
- **Family Care Council of Southwest Florida**
- **Florida Division of Blind Services**
- **Project Hope of Southwest Florida**



Web Site Information

www.nopersonleftbehind.org

Safe Travel Guidelines

<http://nopersonleftbehind.com/safe-travel/safe-travel.htm>

Mailing list

<http://nopersonleftbehind.net/mailman/listinfo>



Contact Information

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 - Linda.carter@nopersonleftbehind.org
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 - Fax: 281-263-6395

- www.useiris.com
- www.techradium.com



Please Support
"No Person Left Behind"

Voluntary Register at
www.nopersonleftbehind.org

So that you can be part of the solution

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Questions?

